

# TOURIST PROFILE BY ISLAND OF STAY (2019)

## SWITZERLAND

### How many are they and how much do they spend?

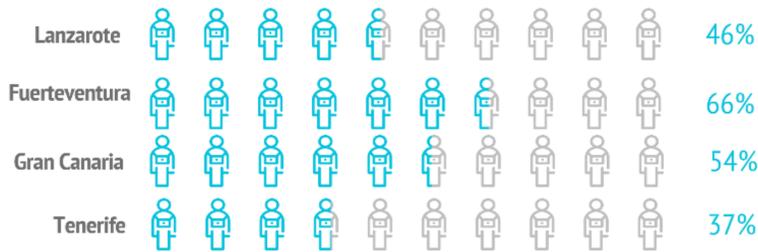


	LZ	FUE	GC	TFE	LP
<b>TOURISTS</b>					
<b>Tourist arrivals (FRONTUR)</b>	n.d.	n.d.	n.d.	n.d.	n.d.
<b>Tourist arrivals &gt; 15 years old (EGT)</b>	<b>38,623</b>	<b>31,318</b>	<b>83,826</b>	<b>67,059</b>	<b>8,219</b>
- book holiday package	17,711	20,777	45,630	24,710	--
- do not book holiday package	20,912	10,541	38,196	42,349	--
- % tourists who book holiday package	45.9%	66.3%	54.4%	36.8%	--

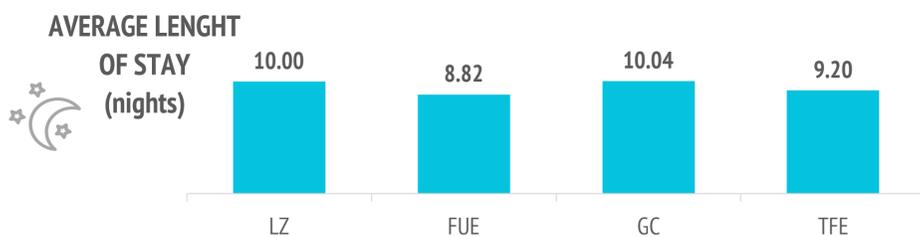
### TOURISTS



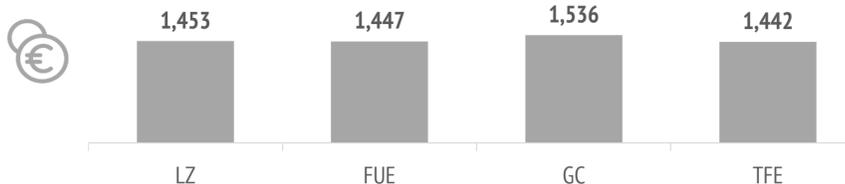
### % TOURISTS WHO BOOK HOLIDAY PACKAGE



	LZ	FUE	GC	TFE	LP
<b>Expenditure per tourist (€)</b>	<b>1,453</b>	<b>1,447</b>	<b>1,536</b>	<b>1,442</b>	--
- book holiday package	1,511	1,561	1,570	1,623	--
- holiday package	1,242	1,331	1,300	1,187	--
- others	269	229	271	436	--
- do not book holiday package	1,405	1,223	1,496	1,337	--
- flight	306	281	456	378	--
- accommodation	556	536	509	469	--
- others	543	406	531	489	--
<b>Average length of stay</b>	<b>10.00</b>	<b>8.82</b>	<b>10.04</b>	<b>9.20</b>	--
- book holiday package	9.25	8.62	8.77	7.89	--
- do not book holiday package	10.63	9.21	11.57	9.96	--
<b>Average daily expenditure (€)</b>	<b>154.6</b>	<b>171.4</b>	<b>180.5</b>	<b>174.0</b>	--
- book holiday package	167.6	188.9	193.0	204.7	--
- do not book holiday package	143.5	136.9	165.6	156.1	--
<b>Total turnover (&gt; 15 years old) (€m)</b>	<b>56</b>	<b>45</b>	<b>129</b>	<b>97</b>	--
- book holiday package	27	32	72	40	--
- do not book holiday package	29	13	57	57	--



### EXPENDITURE PER TOURIST (€)



### Importance of each factor in the destination choice

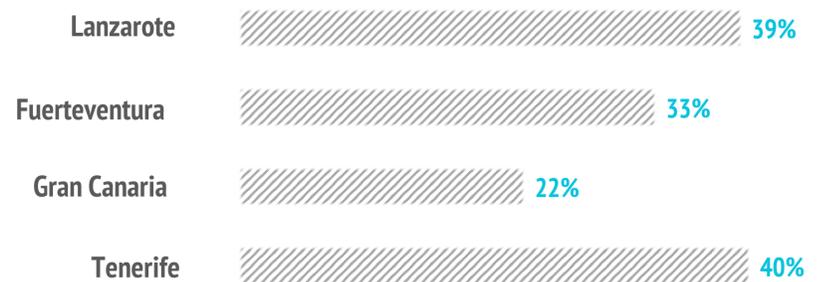


	LZ	FUE	GC	TFE	LP
Climate	74.9%	80.3%	77.2%	75.5%	--
Sea	45.3%	72.9%	55.6%	48.0%	--
Safety	60.2%	49.1%	46.2%	42.1%	--
Tranquility	48.9%	56.0%	41.6%	37.0%	--
Beaches	29.9%	64.6%	48.2%	33.2%	--
Accommodation supply	38.3%	39.2%	42.4%	32.1%	--
European belonging	38.7%	35.4%	41.0%	30.7%	--
Effortless trip	31.7%	42.0%	40.1%	28.6%	--
Landscapes	39.3%	32.6%	22.3%	39.9%	--
Gastronomy	36.7%	37.2%	35.5%	28.1%	--
Environment	32.4%	22.3%	22.0%	32.6%	--
Price	23.0%	26.0%	28.6%	20.9%	--
Authenticity	28.6%	19.9%	19.7%	16.9%	--
Fun possibilities	16.0%	12.6%	14.1%	21.0%	--
Hiking trail network	11.7%	4.8%	4.5%	15.6%	--
Exoticism	10.1%	7.7%	8.1%	10.0%	--
Shopping	5.8%	7.0%	9.4%	3.9%	--
Nightlife	4.5%	6.2%	7.7%	7.6%	--
Historical heritage	9.9%	1.6%	4.7%	6.1%	--
Culture	9.5%	1.3%	4.6%	4.9%	--

Each aspect is rated individually ("Not important", "Somewhat", "Quite", "Very important")

% of tourists who indicate that the factor is "very important" in their choice.

### % TOURISTS WHO CHOOSE LANDSCAPES



### What is the main motivation for their holidays?



	LZ	FUE	GC	TFE	LP
Rest	39.2%	62.3%	63.8%	37.3%	--
Enjoy family time	3.8%	9.4%	10.6%	14.1%	--
Have fun	6.5%	0.5%	8.4%	16.1%	--
Explore the destination	38.1%	16.3%	12.1%	25.2%	--
Practice their hobbies	10.0%	5.6%	3.0%	5.9%	--
Other reasons	2.4%	5.9%	2.0%	1.4%	--

### How far in advance do they book their trip?



	LZ	FUE	GC	TFE	LP
The same day	0.0%	0.0%	1.5%	0.7%	--
Between 1 and 30 days	32.3%	20.3%	27.7%	29.7%	--
Between 1 and 2 months	22.9%	26.6%	19.1%	25.2%	--
Between 3 and 6 months	29.4%	35.8%	39.7%	25.9%	--
More than 6 months	15.4%	17.3%	12.1%	18.5%	--

Source: Encuesta sobre el Gasto Turístico (ISTAC).

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.

# TOURIST PROFILE BY ISLAND OF STAY (2019)

## SWITZERLAND

### What channels did they use to get information about the trip? 🔍

	LZ	FUE	GC	TFE	LP
Previous visits to the Canary Islands	52.0%	45.8%	48.6%	26.9%	--
Friends or relatives	28.1%	16.3%	24.7%	39.0%	--
Internet or social media	65.2%	59.0%	57.7%	63.1%	--
Mass Media	0.0%	1.8%	2.6%	0.4%	--
Travel guides and magazines	23.5%	5.8%	7.3%	8.6%	--
Travel Blogs or Forums	5.8%	5.8%	3.2%	8.2%	--
Travel TV Channels	0.0%	0.0%	0.4%	1.1%	--
Tour Operator or Travel Agency	25.5%	27.3%	17.6%	13.8%	--
Public administrations or similar	0.0%	0.7%	0.0%	0.0%	--
Others	1.7%	1.8%	2.0%	1.6%	--

\* Multi-choise question

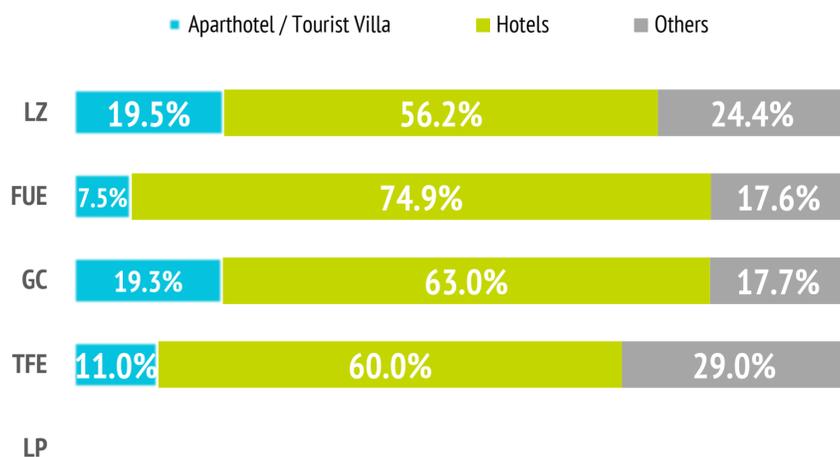
### With whom did they book their flight and accommodation? 👁

	LZ	FUE	GC	TFE	LP
<b>Flight</b>					
- Directly with the airline	55.3%	34.1%	41.1%	56.0%	--
- Tour Operator or Travel Agency	44.7%	65.9%	58.9%	44.0%	--
<b>Accommodation</b>					
- Directly with the accommodation	47.7%	21.4%	34.8%	41.4%	--
- Tour Operator or Travel Agency	52.3%	78.6%	65.2%	58.6%	--

### Where do they stay? 🏠

	LZ	FUE	GC	TFE	LP
1-2-3* Hotel	5.9%	7.5%	16.0%	4.2%	--
4* Hotel	34.3%	51.0%	29.0%	33.1%	--
5* Hotel / 5* Luxury Hotel	15.9%	16.5%	18.1%	22.7%	--
Aparthotel / Tourist Villa	19.5%	7.5%	19.3%	11.0%	--
House/room rented in a private dwelling	2.4%	5.4%	5.4%	12.0%	--
Private accommodation (1)	5.4%	5.4%	5.0%	11.7%	--
Others (Cottage, cruise, camping,...)	16.6%	6.7%	7.3%	5.3%	--

(1) Own property / House of friends or relatives / Free housing exchange / Other private accommodation.



### What do they book? 🍽

	LZ	FUE	GC	TFE	LP
Room only	20.5%	16.6%	23.4%	25.1%	--
Bed and Breakfast	32.7%	8.4%	22.8%	32.7%	--
Half board	25.3%	27.2%	32.5%	22.6%	--
Full board	0.0%	8.2%	3.3%	2.4%	--
All inclusive	21.5%	39.6%	18.0%	17.1%	--

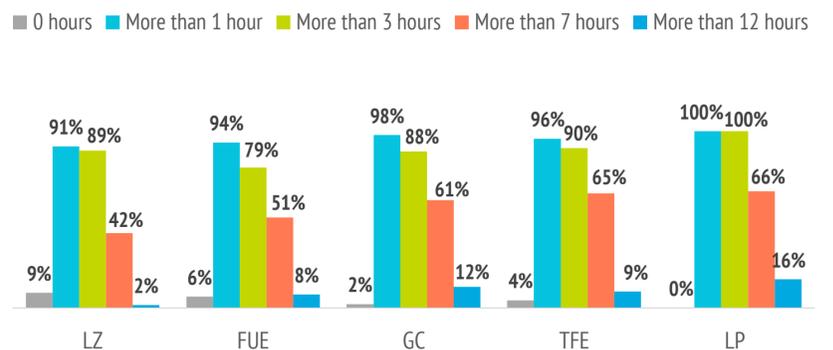
### Other expenses 📍

	LZ	FUE	GC	TFE	LP
Restaurants or cafes	67.3%	57.7%	66.5%	63.5%	--
Supermarkets	49.7%	40.2%	63.7%	52.2%	--
Car rental	38.4%	31.9%	25.7%	35.1%	--
Organized excursions	33.9%	12.6%	19.9%	26.9%	--
Taxi, transfer, chauffeur service	46.9%	36.7%	55.7%	33.6%	--
Theme Parks	6.0%	6.2%	4.1%	14.1%	--
Sport activities	12.1%	10.7%	10.7%	13.3%	--
Museums	17.5%	2.0%	1.7%	4.0%	--
Flights between islands	6.8%	4.3%	3.5%	0.8%	--

### Activities in the Canary Islands 🚶

Outdoor time per day	LZ	FUE	GC	TFE	LP
0 hours	8.7%	6.5%	2.2%	4.3%	--
1 - 2 hours	2.2%	14.1%	9.3%	5.4%	--
3 - 6 hours	46.6%	28.1%	27.4%	25.5%	--
7 - 12 hours	40.7%	43.6%	49.2%	55.5%	--
More than 12 hours	1.7%	7.7%	11.9%	9.3%	--

### TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



Activities in the Canary Islands	LZ	FUE	GC	TFE	LP
Beach	72.1%	76.9%	76.3%	62.2%	--
Walk, wander	57.7%	42.5%	46.5%	57.5%	--
Explore the island on their own	62.4%	40.9%	38.2%	53.4%	--
Swimming pool, hotel facilities	49.1%	47.5%	52.9%	46.2%	--
Taste Canarian gastronomy	30.9%	17.1%	23.5%	30.7%	--
Sport activities	20.0%	21.7%	19.2%	28.2%	--
Organized excursions	19.7%	14.4%	8.8%	21.2%	--
Theme parks	11.2%	9.5%	10.6%	28.9%	--
Nightlife / concerts / shows	3.2%	7.2%	20.7%	21.8%	--
Activities at sea	16.0%	17.8%	14.2%	12.4%	--
Nature activities	10.6%	11.7%	12.4%	17.0%	--
Museums / exhibitions	30.4%	2.8%	8.3%	9.8%	--
Sea excursions / whale watching	4.8%	7.9%	10.9%	15.9%	--
Wineries / markets / popular festiv	23.5%	6.5%	8.5%	10.1%	--
Beauty and health treatments	3.4%	5.2%	7.6%	9.8%	--
Astronomical observation	1.6%	4.2%	2.1%	7.0%	--

\* Multi-choise question

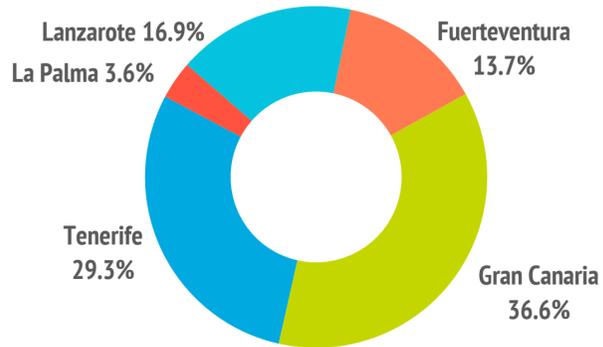
### CANARY ISLANDS



# TOURIST PROFILE BY ISLAND OF STAY (2019)

## SWITZERLAND

### Which island do they choose?



### How many islands do they visit during their trip?



	LZ	FUE	GC	TFE	LP
One island	84.9%	91.0%	93.1%	91.8%	--
Two islands	13.5%	9.0%	5.5%	4.1%	--
Three or more islands	1.6%	0.0%	1.4%	4.2%	--

#### % TOURISTS VISITING MORE THAN ONE ISLAND



### Internet usage during their trip



	LZ	FUE	GC	TFE	LP
<b>Research</b>					
- Tourist package	12.7%	16.1%	8.2%	11.0%	--
- Flights	13.9%	9.1%	8.6%	10.1%	--
- Accommodation	20.2%	12.1%	11.6%	10.6%	--
- Transport	21.6%	6.6%	17.0%	18.5%	--
- Restaurants	27.7%	25.6%	20.5%	31.0%	--
- Excursions	18.5%	22.9%	30.8%	35.3%	--
- Activities	30.0%	25.7%	30.5%	42.6%	--
<b>Book or purchase</b>					
- Tourist package	29.1%	42.9%	45.2%	32.7%	--
- Flights	68.2%	64.5%	68.3%	80.0%	--
- Accommodation	58.3%	59.1%	60.7%	73.4%	--
- Transport	50.6%	48.9%	30.1%	47.6%	--
- Restaurants	14.8%	4.7%	15.1%	14.5%	--
- Excursions	17.2%	9.9%	7.2%	18.4%	--
- Activities	13.6%	21.9%	10.2%	17.6%	--

\* Multi-choice question

Internet usage in the Canary Islands	LZ	FUE	GC	TFE	LP
<b>Did not use the Internet</b>	<b>3.0%</b>	<b>2.7%</b>	<b>5.8%</b>	<b>5.7%</b>	--
<b>Used the Internet</b>	<b>97.0%</b>	<b>97.3%</b>	<b>94.2%</b>	<b>94.3%</b>	--
- Own Internet connection	22.2%	19.1%	23.1%	17.8%	--
- Free Wifi connection	60.7%	65.5%	58.8%	59.0%	--
<b>Applications*</b>					
- Search for locations or maps	69.2%	60.8%	58.4%	68.8%	--
- Search for destination info	51.2%	38.4%	44.9%	48.9%	--
- Share pictures or trip videos	52.7%	59.4%	52.5%	52.8%	--
- Download tourist apps	7.2%	10.6%	5.0%	9.4%	--
- Others	22.1%	24.0%	29.6%	17.9%	--

\* Multi-choice question

### Which is the most visited place in each island?

#### LANZAROTE



52%

MONTAÑA DEL FUEGO

#### FUERTEVENTURA



38%

PLAYAS DE JANDÍA

#### GRAN CANARIA



63%

DUNAS DE MASPALOMAS

#### TENERIFE



51%

PARQUE NACIONAL DEL TEIDE

The data refers to % of tourists on each island who have visited the place.

### How do they rate the Canary Islands?



Satisfaction (scale 0-10)	LZ	FUE	GC	TFE	LP
Average rating	8.88	8.59	8.59	8.47	--

Experience in the Canary Islands	LZ	FUE	GC	TFE	LP
Worse or much worse than expected	1.0%	7.2%	1.1%	6.5%	--
Lived up to expectations	51.3%	59.6%	57.9%	48.5%	--
Better or much better than expected	47.8%	33.2%	41.0%	45.0%	--

Future intentions (scale 1-10)	LZ	FUE	GC	TFE	LP
Return to the Canary Islands	8.81	8.05	8.31	7.99	--
Recommend visiting the Canary Island:	9.06	8.34	8.64	8.42	--

### How many are loyal to the Canary Islands?



	LZ	FUE	GC	TFE	LP
Repeat tourists of the island	67.3%	57.4%	63.4%	44.1%	--
At least 10 previous visits	8.9%	3.3%	17.5%	7.0%	--
Repeat tourists	74.4%	66.2%	68.8%	50.0%	--
At least 10 previous visits	20.0%	11.9%	23.3%	13.8%	--

### REPEAT TOURIST OF EACH ISLAND



67.3%

Lanzarote



63.4%

Gran Canaria



57.4%

Fuerteventura



44.1%

Tenerife

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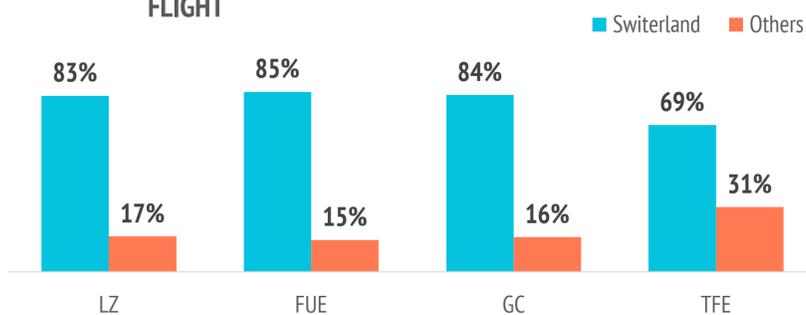
## SWITZERLAND

### Where does the flight come from?



	LZ	FUE	GC	TFE	LP
Switzerland	83.2%	85.0%	83.6%	69.4%	--
Spanish Mainland	9.0%	6.7%	13.5%	21.5%	--
Italy	4.1%	4.2%	0.3%	4.8%	--
Germany	2.5%	3.4%	0.6%	2.8%	--
Portugal	0.0%	0.0%	1.1%	0.8%	--
Austria	0.0%	0.0%	0.0%	0.7%	--
France	0.0%	0.0%	0.6%	0.0%	--
United Kingdom	1.1%	0.0%	0.0%	0.0%	--
Netherlands	0.0%	0.0%	0.4%	0.0%	--
Luxembourg	0.0%	0.7%	0.0%	0.0%	--

### SHARE OF TOURIST BY ORIGIN OF THE FLIGHT



### Who do they come with?



	LZ	FUE	GC	TFE	LP
Unaccompanied	11.5%	13.8%	16.6%	19.6%	--
Only with partner	52.6%	48.5%	43.9%	36.1%	--
Only with children (< 13 years old)	4.6%	4.4%	7.6%	6.0%	--
Partner + children (< 13 years old)	6.2%	9.1%	2.7%	6.0%	--
Other relatives	7.0%	4.4%	6.6%	7.1%	--
Friends	6.5%	9.2%	8.6%	8.9%	--
Work colleagues	0.0%	0.6%	1.0%	0.7%	--
Organized trip	0.0%	0.0%	0.5%	0.0%	--
Other combinations <sup>(1)</sup>	11.6%	9.9%	12.5%	15.6%	--

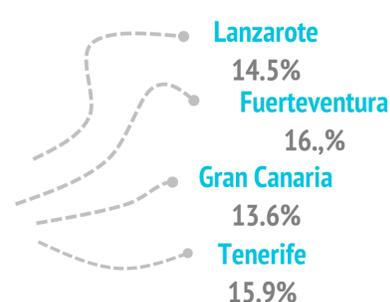
(1) Different situations have been isolated

<b>Tourists with children</b>	<b>14.5%</b>	<b>16.0%</b>	<b>13.6%</b>	<b>15.9%</b>	--
- Between 0 and 2 years old	4.0%	0.0%	0.0%	3.1%	--
- Between 3 and 12 years old	10.5%	15.4%	12.5%	12.8%	--
- Between 0 -2 and 3-12 years c	0.0%	0.6%	1.0%	0.0%	--
<b>Tourists without children</b>	<b>85.5%</b>	<b>84.0%</b>	<b>86.4%</b>	<b>84.1%</b>	--
<b>Group composition:</b>					
- 1 person	17.3%	18.3%	19.8%	22.8%	--
- 2 people	61.7%	53.5%	53.3%	49.7%	--
- 3 people	6.6%	10.8%	14.1%	9.6%	--
- 4 or 5 people	14.4%	15.9%	11.4%	16.7%	--
- 6 or more people	0.0%	1.4%	1.4%	1.3%	--
<b>Average group size:</b>	<b>2.24</b>	<b>2.39</b>	<b>2.28</b>	<b>2.28</b>	--

### TOURIST TRAVELLING WITH CHILDREN



(Under the age of 13)



### Who are they?



	LZ	FUE	GC	TFE	LP
<b>Gender</b>					
Men	48.8%	53.3%	55.4%	50.7%	--
Women	51.2%	46.7%	44.6%	49.3%	--
<b>Age</b>					
Average age (tourist > 15 years old)	44.6	46.1	45.3	42.9	--
Standard deviation	15.9	14.2	15.3	14.9	--
<b>Age range (&gt; 15 years old)</b>					
16 - 24 years old	5.8%	6.6%	11.0%	13.0%	--
25 - 30 years old	16.0%	11.0%	8.6%	14.4%	--
31 - 45 years old	32.7%	29.0%	31.2%	29.9%	--
46 - 60 years old	24.1%	38.7%	31.7%	29.1%	--
Over 60 years old	21.5%	14.7%	17.5%	13.6%	--
<b>Occupation</b>					
Salaried worker	58.6%	65.2%	54.4%	60.7%	--
Self-employed	8.4%	4.1%	10.7%	6.7%	--
Unemployed	0.0%	0.0%	0.0%	0.4%	--
Business owner	14.5%	15.0%	20.6%	14.7%	--
Student	0.9%	4.4%	3.6%	4.1%	--
Retired	15.9%	8.3%	10.0%	9.0%	--
Unpaid domestic work	1.8%	1.9%	0.4%	1.6%	--
Others	0.0%	1.0%	0.3%	2.8%	--
<b>Annual household income level</b>					
Less than €25,000	9.0%	9.2%	7.6%	12.3%	--
€25,000 - €49,999	17.2%	14.0%	14.5%	11.7%	--
€50,000 - €74,999	39.6%	22.9%	25.2%	23.5%	--
More than €74,999	34.2%	54.0%	52.6%	52.5%	--
<b>Education level</b>					
No studies	0.0%	0.0%	0.0%	1.1%	--
Primary education	6.8%	8.5%	10.3%	7.2%	--
Secondary education	9.3%	19.1%	27.2%	23.3%	--
Higher education	83.9%	72.3%	62.5%	68.4%	--



### AVERAGE AGE (> 15 years old)



### % OF TOURISTS WITH INCOMES OVER €74,999



### % OF TOURISTS TRAVELLING ONLY WITH PARTNER

