

# TOURIST PROFILE BY ISLAND OF STAY 2019

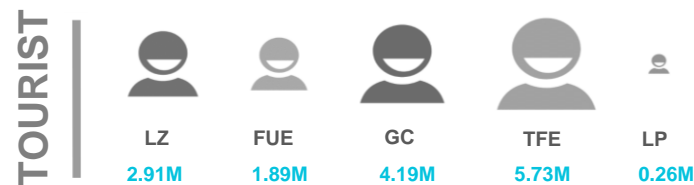


## How many are they and how much do they spend?



	LZ	FUE	GC	TFE	LP
<b>TOURISTS</b>					
<b>Tourist arrivals (FRONTUR) (*)</b>	<b>2.91</b>	<b>1.89</b>	<b>4.19</b>	<b>5.73</b>	<b>0.26</b>
<b>Tourist arrivals &gt; 15 years old (EGT) (*)</b>	<b>2.52</b>	<b>1.66</b>	<b>3.70</b>	<b>5.04</b>	<b>0.24</b>
- book holiday package (*)	1.35	1.23	2.06	2.58	0.13
- do not book holiday package (*)	1.17	0.43	1.63	2.46	0.11
- % tourists who book holiday package	53.6%	74.2%	55.8%	51.2%	54.1%

(\*) Million of tourists

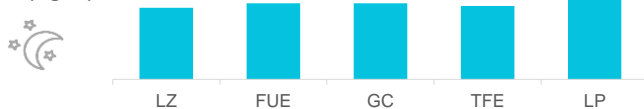


## % TOURISTS WHO BOOK HOLIDAY

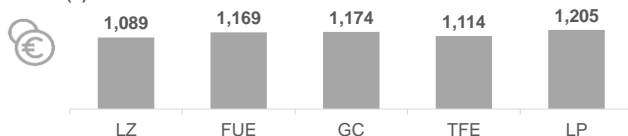


	LZ	FUE	GC	TFE	LP
<b>Expenditure per tourist (€)</b>	<b>1,089</b>	<b>1,169</b>	<b>1,174</b>	<b>1,114</b>	<b>1,205</b>
- book holiday package	1,200	1,214	1,344	1,268	1,197
- holiday package	982	1,055	1,076	1,008	949
- others	218	159	268	260	249
- do not book holiday package	962	1,040	959	952	1,213
- flight	258	294	268	254	329
- accommodation	348	410	313	295	372
- others	356	336	377	404	513
<b>Average length of stay</b>	<b>8.75</b>	<b>9.27</b>	<b>9.30</b>	<b>8.97</b>	<b>10.42</b>
- book holiday package	8.36	9.06	8.98	8.25	9.48
- do not book holiday package	9.21	9.87	9.70	9.71	11.53
<b>Average daily expenditure (€)</b>	<b>135.3</b>	<b>136.6</b>	<b>141.5</b>	<b>139.8</b>	<b>131.4</b>
- book holiday package	150.6	141.2	159.7	162.0	133.5
- do not book holiday package	117.6	123.2	118.6	116.5	128.9
<b>Total turnover (&gt; 15 years old) (€m)</b>	<b>2,747</b>	<b>1,940</b>	<b>4,340</b>	<b>5,615</b>	<b>284</b>
- book holiday package	1,622	1,495	2,774	3,274	153
- do not book holiday package	1,125	446	1,566	2,341	131

## AVERAGE LENGTH OF STAY (nights)



## EXPENDITURE PER TOURIST (€)



Source: Encuesta sobre el Gasto Turístico (ISTAC).

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.

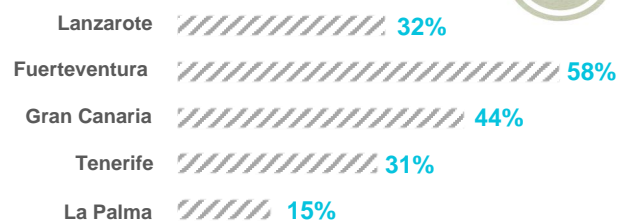
## Importance of each factor in the destination choice



	LZ	FUE	GC	TFE	LP
Climate	77.5%	79.1%	81.1%	77.4%	69.8%
Safety	55.7%	56.0%	48.2%	52.0%	42.6%
Tranquility	49.8%	56.1%	44.9%	45.3%	54.8%
Accommodation supply	47.6%	46.0%	40.8%	42.0%	28.4%
Sea	39.4%	60.1%	48.0%	39.5%	38.8%
Price	41.2%	38.0%	33.8%	38.8%	23.3%
Landscapes	32.0%	27.0%	29.4%	36.2%	67.4%
Environment	35.8%	29.3%	28.4%	35.7%	50.2%
European belonging	34.5%	40.5%	36.6%	35.5%	30.5%
Effortless trip	37.5%	39.7%	33.7%	34.3%	26.2%
Beaches	32.0%	58.4%	44.0%	30.8%	14.6%
Fun possibilities	17.9%	17.9%	19.9%	25.5%	11.1%
Gastronomy	24.0%	21.6%	22.8%	24.0%	18.9%
Authenticity	23.3%	19.9%	16.8%	21.0%	29.9%
Exoticism	10.1%	10.5%	10.4%	13.1%	10.7%
Shopping	7.7%	7.9%	9.5%	11.1%	3.3%
Hiking trail network	6.7%	6.7%	9.1%	10.7%	38.9%
Nightlife	5.5%	4.9%	9.2%	9.9%	1.2%
Historical heritage	9.2%	5.9%	7.2%	9.2%	7.9%
Culture	9.2%	5.9%	7.4%	8.7%	5.5%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important")  
% of tourists who indicate that the factor is "very important" in their choice.

## % TOURISTS WHO CHOOSE BEACHES



## What is the main motivation for their holidays?



	LZ	FUE	GC	TFE	LP
Rest	56.3%	62.0%	59.3%	51.7%	31.8%
Enjoy family time	13.2%	10.9%	16.3%	15.4%	7.6%
Have fun	5.9%	5.2%	7.8%	12.0%	3.2%
Explore the destination	20.8%	16.6%	13.3%	17.8%	49.7%
Practice their hobbies	2.3%	3.4%	1.5%	1.2%	3.4%
Other reasons	1.5%	1.9%	1.7%	1.8%	4.2%

## How far in advance do they book their trip?



	LZ	FUE	GC	TFE	LP
The same day	0.4%	0.5%	1.1%	0.7%	0.6%
Between 1 and 30 days	20.6%	22.3%	27.2%	23.6%	24.3%
Between 1 and 2 months	22.8%	23.0%	23.2%	22.5%	21.4%
Between 3 and 6 months	34.1%	34.4%	30.9%	32.5%	35.9%
More than 6 months	22.2%	19.9%	17.7%	20.6%	17.8%

## TOURIST PROFILE BY ISLAND OF STAY 2019



### What channels did they use to get information about the trip?

	LZ	FUE	GC	TFE	LP
Previous visits to the Canary Islands	58.4%	51.9%	52.2%	48.5%	53.4%
Friends or relatives	27.2%	20.4%	26.0%	30.3%	24.7%
Internet or social media	61.3%	53.5%	51.8%	53.4%	64.5%
Mass Media	1.5%	1.7%	1.4%	1.7%	4.2%
Travel guides and magazines	10.2%	8.5%	7.1%	7.4%	25.1%
Travel Blogs or Forums	6.8%	5.3%	4.2%	6.1%	9.6%
Travel TV Channels	0.7%	0.9%	0.7%	0.8%	2.1%
Tour Operator or Travel Agency	23.1%	28.7%	22.3%	20.2%	25.0%
Public administrations or similar	0.4%	0.3%	0.4%	0.4%	0.7%
Others	2.1%	1.5%	2.5%	2.8%	1.3%

\* Multi-choise question

### With whom did they book their flight and accommodation?

	LZ	FUE	GC	TFE	LP
<b>Flight</b>					
- Directly with the airline	46.5%	30.0%	40.8%	47.1%	40.5%
- Tour Operator or Travel Agency	53.5%	70.0%	59.2%	52.9%	59.5%
<b>Accommodation</b>					
- Directly with the accommodation	34.5%	22.5%	30.3%	34.1%	31.7%
- Tour Operator or Travel Agency	65.5%	77.5%	69.7%	65.9%	68.3%

### Where do they stay?

	LZ	FUE	GC	TFE	LP
1-2-3* Hotel	6.3%	17.2%	15.4%	9.7%	9.1%
4* Hotel	39.2%	53.5%	30.8%	36.6%	47.3%
5* Hotel / 5* Luxury Hotel	9.6%	4.6%	7.8%	11.6%	0.0%
Aparthotel / Tourist Villa	27.3%	14.3%	24.4%	21.7%	19.3%
House/room rented in a private dwelling	6.3%	3.0%	6.2%	6.2%	8.6%
Private accommodation (1)	5.2%	4.1%	8.4%	8.5%	6.5%
Others (Cottage, cruise, camping,...)	6.1%	3.2%	6.9%	5.7%	9.1%

(1) Own property / House of friends or relatives / Free housing exchange / Other private accommodation.

### What do they book?

	LZ	FUE	GC	TFE	LP
Room only	29.1%	12.8%	33.9%	27.9%	36.2%
Bed and Breakfast	10.9%	4.5%	14.1%	14.9%	11.7%
Half board	19.4%	18.8%	20.3%	23.4%	27.2%
Full board	3.1%	6.7%	2.4%	3.4%	0.7%
All inclusive	37.5%	57.1%	29.3%	30.3%	24.1%

#### ALL INCLUSIVE

**34.9%**  
Islas Canarias

**29.3%**  
Gran Canaria

**37.5%**  
Lanzarote

**30.3%**  
Tenerife

**57.1%**  
Fuerteventura

**24.1%**  
La Palma

### Other expenses

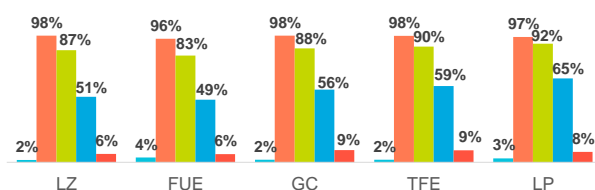
	LZ	FUE	GC	TFE	LP
Restaurants or cafes	62.7%	41.7%	64.4%	58.4%	76.0%
Supermarkets	56.1%	40.0%	59.3%	48.2%	71.4%
Car rental	31.9%	26.0%	23.3%	24.1%	64.6%
Organized excursions	27.5%	15.6%	17.9%	20.1%	30.0%
Taxi, transfer, chauffeur service	54.4%	56.6%	54.0%	43.4%	34.6%
Theme Parks	5.3%	4.6%	5.6%	11.3%	2.2%
Sport activities	6.8%	7.0%	5.7%	4.6%	5.6%
Museums	12.3%	2.0%	3.4%	2.2%	14.6%
Flights between islands	6.4%	4.4%	3.5%	3.7%	5.0%

### Activities in the Canary Islands

	LZ	FUE	GC	TFE	LP
<b>Outdoor time per day</b>					
0 hours	1.7%	4.2%	1.7%	1.7%	2.7%
1 - 2 hours	11.2%	13.0%	9.9%	8.5%	5.2%
3 - 6 hours	36.2%	34.3%	32.1%	30.6%	26.9%
7 - 12 hours	44.5%	42.4%	46.9%	49.8%	57.1%
More than 12 hours	6.4%	6.3%	9.5%	9.3%	8.1%

#### TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION

0 hours    More than 1 hour    More than 3 hours  
More than 7 hours    More than 12 hours



	LZ	FUE	GC	TFE	LP
<b>Activities in the Canary Islands</b>					
Walk, wander	76.9%	58.4%	67.0%	71.6%	79.3%
Beach	64.7%	76.8%	71.6%	60.5%	58.3%
Swimming pool, hotel facilities	63.5%	53.5%	56.5%	59.9%	43.3%
Explore the island on their own	48.7%	40.4%	42.5%	45.4%	75.4%
Taste Canarian gastronomy	28.0%	18.1%	22.2%	24.8%	39.3%
Theme parks	8.6%	7.5%	9.8%	23.1%	1.8%
Organized excursions	19.2%	14.7%	13.1%	19.0%	17.5%
Nightlife / concerts / shows	13.6%	8.5%	18.0%	17.8%	4.6%
Sea excursions / whale watching	6.5%	7.0%	10.7%	14.9%	14.9%
Sport activities	14.4%	17.5%	12.4%	12.4%	14.6%
Nature activities	8.6%	9.0%	8.6%	11.6%	35.1%
Activities at sea	9.9%	12.3%	9.4%	9.4%	15.0%
Wineries / markets / popular festi	20.3%	7.7%	10.2%	9.2%	18.4%
Museums / exhibitions	20.3%	5.5%	8.5%	7.2%	22.1%
Beauty and health treatments	5.6%	4.7%	5.6%	5.6%	3.6%
Astronomical observation	2.0%	2.8%	2.8%	4.4%	15.4%

\* Multi-choise question

#### CANARY ISLANDS

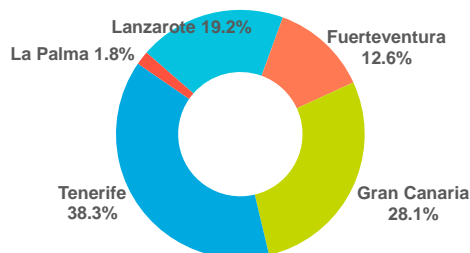


# TOURIST PROFILE BY ISLAND OF STAY

## 2019



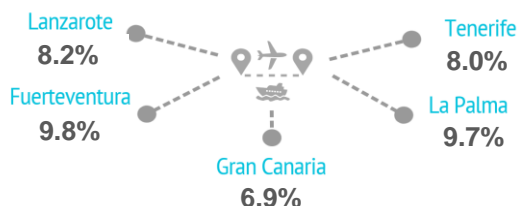
### Which island do they choose?



### How many islands do they visit during their trip?

	LZ	FUE	GC	TFE	LP
One island	91.8%	90.2%	93.1%	92.0%	90.3%
Two islands	7.5%	8.6%	5.8%	7.2%	6.9%
Three or more islands	0.7%	1.2%	1.1%	0.9%	2.8%

#### % TOURISTS VISITING MORE THAN ONE ISLAND



### Internet usage during their trip

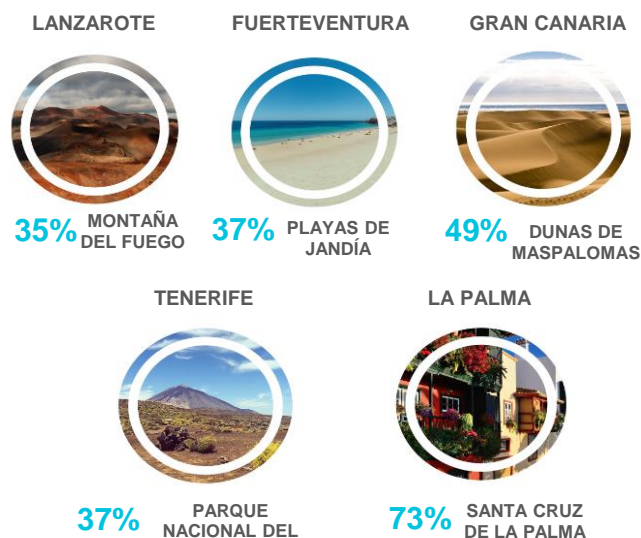
	LZ	FUE	GC	TFE	LP
<b>Research</b>					
- Tourist package	15.5%	16.4%	12.6%	15.6%	11.4%
- Flights	13.4%	13.3%	11.6%	13.9%	10.8%
- Accommodation	17.4%	19.0%	15.1%	17.5%	14.9%
- Transport	15.0%	13.4%	15.6%	16.9%	15.4%
- Restaurants	30.8%	23.5%	26.2%	30.2%	32.1%
- Excursions	26.9%	25.4%	24.4%	26.8%	36.0%
- Activities	31.8%	28.6%	28.4%	30.4%	39.4%
<b>Book or purchase</b>					
- Tourist package	38.6%	45.2%	40.6%	36.9%	37.9%
- Flights	70.0%	57.1%	67.9%	67.0%	68.3%
- Accommodation	61.7%	50.4%	57.2%	57.0%	61.9%
- Transport	51.6%	44.8%	46.4%	46.9%	54.3%
- Restaurants	11.7%	9.4%	11.6%	13.5%	11.2%
- Excursions	12.0%	10.4%	10.2%	15.9%	15.9%
- Activities	12.9%	12.2%	12.1%	18.3%	13.4%

\* Multi-choice question

Internet usage in the Canary Islands	LZ	FUE	GC	TFE	LP
<b>Did not use the Internet</b>	<b>7.5%</b>	<b>10.4%</b>	<b>7.6%</b>	<b>8.5%</b>	<b>6.7%</b>
<b>Used the Internet</b>	<b>92.5%</b>	<b>89.6%</b>	<b>92.4%</b>	<b>91.5%</b>	<b>93.3%</b>
- Own Internet connection	34.1%	33.7%	37.6%	39.7%	41.7%
- Free Wifi connection	46.5%	41.3%	39.3%	35.6%	39.9%
<b>Applications*</b>					
- Search for locations or maps	61.0%	54.7%	60.3%	64.6%	75.2%
- Search for destination info	46.9%	39.1%	43.9%	45.6%	56.1%
- Share pictures or trip videos	57.6%	56.6%	53.9%	56.7%	54.5%
- Download tourist apps	8.3%	7.1%	6.5%	6.7%	6.4%
- Others	24.5%	24.7%	25.2%	19.2%	19.2%

\* Multi-choice question

### Which is the most visited place in each island?



The data refers to % of tourists on each island who have visited the place.

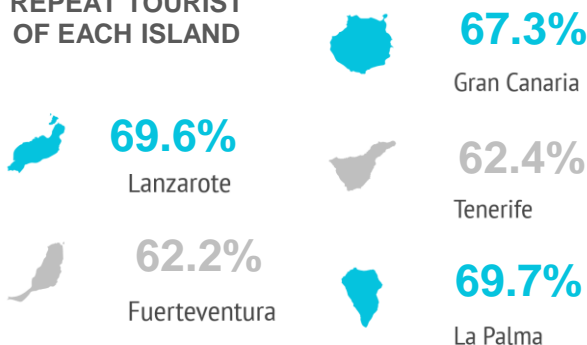
### How do they rate the Canary Islands?

Satisfaction (scale 0-10)	LZ	FUE	GC	TFE	LP
Average rating	8.85	8.69	8.64	8.66	8.84
<b>Experience in the Canary Islands</b>					
Worse or much worse than expected	1.8%	2.1%	2.2%	2.8%	1.9%
Lived up to expectations	55.4%	56.5%	57.7%	54.1%	51.5%
Better or much better than expected	42.9%	41.3%	40.1%	43.1%	46.6%
<b>Future intentions (scale 1-10)</b>					
Return to the Canary Islands	8.88	8.74	8.69	8.68	8.86
Recommend visiting the Canary Island	9.09	8.94	8.89	8.92	9.20

### How many are loyal to the Canary Islands?

	LZ	FUE	GC	TFE	LP
Repeat tourists of the island	69.6%	62.2%	67.3%	62.4%	69.7%
At least 10 previous visits	10.8%	7.3%	14.5%	9.1%	5.1%
Repeat tourists	76.8%	72.0%	74.4%	68.1%	80.3%
At least 10 previous visits	20.2%	16.5%	22.2%	15.8%	19.3%

### REPEAT TOURIST OF EACH ISLAND



# TOURIST PROFILE BY ISLAND OF STAY 2019



## Where are they from?



	LZ	FUE	GC	TFE	LP
United Kingdom	48.2%	25.3%	17.8%	39.1%	10.1%
Germany	10.9%	36.6%	21.1%	11.5%	39.5%
Spanish Mainland	10.3%	8.4%	15.6%	14.4%	20.1%
Netherlands	3.3%	2.6%	5.6%	3.2%	8.6%
France	5.2%	5.9%	2.2%	3.8%	3.3%
Ireland	10.1%	1.9%	1.7%	2.7%	0.0%
Sweden	0.9%	1.8%	7.9%	2.0%	3.2%
Italy	2.4%	4.7%	2.4%	3.7%	0.8%
Norway	0.7%	0.4%	7.5%	1.4%	0.0%
Belgium	1.8%	0.8%	2.5%	3.9%	3.2%
Poland	1.2%	3.8%	2.0%	2.3%	2.2%
Denmark	1.0%	1.5%	3.1%	1.5%	2.9%
Switzerland	1.5%	1.9%	2.3%	1.3%	3.5%
Finland	0.5%	0.5%	2.9%	1.6%	0.1%
Austria	0.2%	0.9%	0.7%	0.6%	1.2%
Russia	0.1%	0.0%	0.3%	1.2%	0.1%
Czech Republic	0.4%	1.1%	0.5%	0.4%	0.1%
Others	1.3%	1.7%	3.9%	5.3%	1.2%

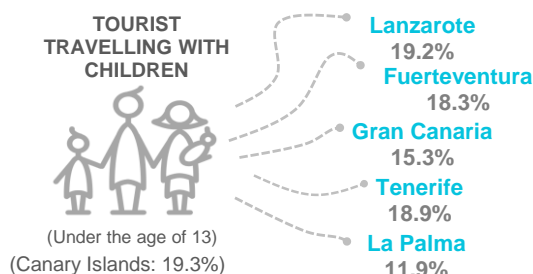
## Who do they come with?



	LZ	FUE	GC	TFE	LP
Unaccompanied	5.5%	8.1%	14.0%	8.9%	9.4%
Only with partner	49.5%	50.8%	46.1%	47.4%	58.2%
Only with children (< 13 years old)	4.9%	6.0%	5.2%	6.3%	3.4%
Partner + children (< 13 years old)	7.5%	6.6%	5.4%	6.8%	5.7%
Other relatives	11.9%	8.0%	7.9%	9.7%	5.0%
Friends	5.8%	4.9%	7.3%	6.6%	5.0%
Work colleagues	0.1%	0.2%	0.9%	0.6%	0.4%
Organized trip	0.2%	0.3%	0.3%	0.3%	0.4%
Other combinations <sup>(1)</sup>	14.7%	15.0%	12.9%	13.5%	12.5%

(1) Different situations have been isolated

<b>Tourists with children</b>	<b>19.2%</b>	<b>18.3%</b>	<b>15.3%</b>	<b>18.9%</b>	<b>11.9%</b>
- Between 0 and 2 years old	1.7%	1.2%	1.3%	1.9%	0.7%
- Between 3 and 12 years old	16.2%	15.9%	12.9%	15.3%	10.8%
- Between 0 -2 and 3-12 years	1.4%	1.2%	1.1%	1.7%	0.4%
<b>Tourists without children</b>	<b>80.8%</b>	<b>81.7%</b>	<b>84.7%</b>	<b>81.1%</b>	<b>88.1%</b>
<b>Group composition:</b>					
- 1 person	8.1%	11.2%	16.7%	13.7%	12.5%
- 2 people	56.2%	57.4%	54.1%	53.9%	63.8%
- 3 people	12.5%	12.1%	11.6%	12.0%	11.4%
- 4 or 5 people	18.8%	16.2%	14.5%	16.8%	11.0%
- 6 or more people	4.5%	3.2%	3.1%	3.7%	1.4%
<b>Average group size:</b>	<b>2.70</b>	<b>2.55</b>	<b>2.43</b>	<b>2.54</b>	<b>2.30</b>



## Who are they?



	LZ	FUE	GC	TFE	LP
<b>Gender</b>					
Men	47.2%	49.1%	51.4%	47.0%	52.5%
Women	52.8%	50.9%	48.6%	53.0%	47.5%
<b>Age</b>					
Average age (tourist > 15 years old)	49.5	49.2	47.2	44.9	51.5
Standard deviation	15.4	15.2	15.5	15.2	13.9
<b>Age range (&gt; 15 years old)</b>					
16 - 24 years old	5.5%	5.4%	8.0%	8.4%	3.2%
25 - 30 years old	8.7%	8.7%	10.2%	13.5%	6.0%
31 - 45 years old	25.8%	26.2%	27.4%	30.5%	22.1%
46 - 60 years old	32.7%	33.9%	32.1%	29.8%	40.9%
Over 60 years old	27.3%	25.7%	22.3%	17.8%	27.7%
<b>Occupation</b>					
Salaried worker	53.4%	54.4%	53.9%	57.0%	54.6%
Self-employed	11.8%	11.1%	11.2%	11.9%	10.6%
Unemployed	0.7%	0.9%	1.2%	1.4%	1.1%
Business owner	7.4%	10.0%	10.7%	9.1%	9.7%
Student	2.9%	2.9%	3.8%	3.7%	2.7%
Retired	21.9%	19.3%	17.8%	15.3%	20.4%
Unpaid domestic work	1.0%	0.9%	0.5%	0.8%	0.4%
Others	0.8%	0.6%	0.9%	0.8%	0.4%
<b>Annual household income level</b>					
Less than €25,000	15.6%	15.6%	16.2%	20.4%	11.4%
€25,000 - €49,999	37.7%	39.9%	35.8%	37.9%	36.5%
€50,000 - €74,999	23.8%	21.9%	24.3%	21.2%	26.7%
More than €74,999	22.9%	22.5%	23.7%	20.5%	25.4%
<b>Education level</b>					
No studies	6.3%	3.5%	3.3%	6.2%	1.0%
Primary education	1.9%	3.3%	3.2%	2.3%	3.1%
Secondary education	21.5%	24.4%	26.0%	22.8%	20.7%
Higher education	70.3%	68.8%	67.5%	68.7%	75.2%



## % OF TOURISTS WITH INCOMES OVER



## % OF TOURISTS TRAVEL ONLY WITH PARTNER



Source: Encuesta sobre el Gasto Turístico (ISTAC).

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.