

# TOURIST PROFILE BY ISLAND OF STAY (2019)

## GERMANY

### How many are they and how much do they spend?



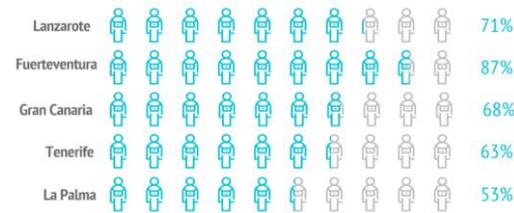
	LZ	FUE	GC	TFE	LP
<b>TOURISTS</b>					
<b>Tourist arrivals (FRONTUR) (*)</b>	<b>305.78</b>	<b>688.73</b>	<b>852.93</b>	<b>638.82</b>	<b>99.38</b>
<b>Tourist arrivals &gt; 15 years old (EGT) (*)</b>	<b>274.62</b>	<b>607.72</b>	<b>778.72</b>	<b>578.54</b>	<b>92.92</b>
- book holiday package (*)	195.48	527.56	530.96	362.22	49.36
- do not book holiday package (*)	79.13	80.16	247.75	216.32	43.56
- % tourists who book holiday package	71.2%	86.8%	68.2%	62.6%	53.1%

(\*) Thousands of tourists

### TOURISTS



### % TOURISTS WHO BOOK HOLIDAY PACKAGE



	LZ	FUE	GC	TFE	LP
<b>Expenditure per tourist (€)</b>	<b>1,254</b>	<b>1,328</b>	<b>1,271</b>	<b>1,210</b>	<b>1,404</b>
- book holiday package	1,311	1,327	1,391	1,318	1,299
- holiday package	1,097	1,191	1,154	1,085	994
- others	215	135	237	233	305
- do not book holiday package	1,114	1,333	1,013	1,030	1,523
- flight	296	419	299	253	388
- accommodation	348	568	352	268	406
- others	470	345	362	508	728
<b>Average length of stay</b>	<b>10.61</b>	<b>10.58</b>	<b>10.75</b>	<b>10.68</b>	<b>11.99</b>
- book holiday package	9.84	10.40	9.98	10.02	10.92
- do not book holiday package	12.49	11.78	12.38	11.79	13.19
<b>Average daily expenditure (€)</b>	<b>129.9</b>	<b>136.0</b>	<b>133.5</b>	<b>125.4</b>	<b>136.8</b>
- book holiday package	140.8	136.6	148.7	140.4	127.0
- do not book holiday package	103.0	132.1	100.9	100.3	147.9
<b>Total turnover (&gt; 15 years old) (€m)</b>	<b>344</b>	<b>807</b>	<b>990</b>	<b>700</b>	<b>130</b>
- book holiday package	256	700	739	477	64
- do not book holiday package	88	107	251	223	66

### AVERAGE LENGTH



### EXPENDITURE PER TOURIST (€)



Source: Encuesta sobre el Gasto Turístico (ISTAC).

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.

### Importance of each factor in the destination choice



	LZ	FUE	GC	TFE	LP
Climate	76.1%	79.9%	81.2%	75.5%	74.1%
Sea	56.9%	74.3%	61.3%	53.0%	46.5%
Safety	54.7%	60.8%	56.0%	54.2%	47.6%
Tranquility	52.3%	60.2%	48.4%	46.2%	57.5%
Beaches	38.3%	69.9%	52.5%	30.7%	14.3%
Effortless trip	41.4%	47.2%	46.1%	45.7%	36.5%
European belonging	39.2%	45.9%	43.0%	39.1%	34.2%
Accommodation supply	38.7%	46.9%	45.1%	36.6%	27.9%
Landscapes	42.2%	20.8%	34.9%	50.7%	74.4%
Price	25.2%	30.1%	27.7%	29.3%	16.7%
Environment	30.7%	21.4%	24.8%	31.0%	50.5%
Gastronomy	21.7%	20.5%	25.4%	25.3%	17.5%
Authenticity	23.5%	15.9%	15.8%	20.2%	28.8%
Fun possibilities	12.3%	16.9%	15.1%	19.5%	8.2%
Hiking trail network	9.6%	4.6%	10.6%	17.9%	45.4%
Shopping	6.2%	6.9%	11.3%	11.8%	3.8%
Historical heritage	11.1%	5.1%	6.9%	10.4%	8.0%
Culture	9.3%	4.5%	7.5%	9.3%	5.9%
Exoticism	7.8%	5.9%	6.6%	9.4%	5.6%
Nightlife	2.2%	2.6%	7.1%	3.8%	0.3%

Each aspect is rated individually ("Not important", "Somewhat", "Quite", "Very important")

% of tourists who indicate that the factor is "very important" in their choice.

### % TOURISTS WHO CHOOSE BEACHES



### What is the main motivation for their holidays?



	LZ	FUE	GC	TFE	LP
Rest	38.4%	60.7%	57.3%	36.7%	25.5%
Enjoy family time	9.0%	9.6%	8.6%	10.5%	4.3%
Have fun	3.7%	5.3%	8.0%	10.4%	1.9%
Explore the destination	41.8%	16.9%	21.7%	36.8%	58.6%
Practice their hobbies	5.6%	5.0%	2.3%	2.8%	3.0%
Other reasons	1.5%	2.5%	2.1%	2.7%	6.7%

### How far in advance do they book their trip?



	LZ	FUE	GC	TFE	LP
The same day	0.5%	0.4%	0.8%	0.5%	0.4%
Between 1 and 30 days	20.2%	19.1%	22.3%	23.3%	16.3%
Between 1 and 2 months	22.2%	20.9%	20.0%	22.8%	15.4%
Between 3 and 6 months	34.6%	37.3%	35.4%	34.3%	40.9%
More than 6 months	22.5%	22.3%	21.5%	19.2%	26.9%

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## GERMANY



### What channels did they use to get information about the trip?

	LZ	FUE	GC	TFE	LP
Previous visits to the Canary Islands	54.1%	55.2%	53.0%	45.9%	63.4%
Friends or relatives	23.3%	17.0%	23.6%	26.1%	26.5%
Internet or social media	56.5%	50.3%	51.5%	53.9%	56.6%
Mass Media	1.3%	2.1%	2.1%	2.5%	7.1%
Travel guides and magazines	18.4%	9.5%	11.9%	14.6%	37.4%
Travel Blogs or Forums	6.4%	4.0%	4.2%	5.6%	7.8%
Travel TV Channels	1.4%	1.1%	1.5%	1.4%	3.8%
Tour Operator or Travel Agency	33.7%	35.1%	30.5%	27.5%	25.1%
Public administrations or similar	0.3%	0.1%	0.4%	0.4%	0.2%
Others	1.7%	1.5%	2.3%	2.9%	1.5%

\* Multi-choice question

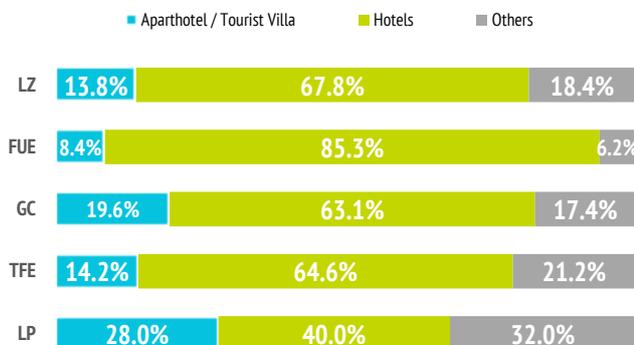
### With whom did they book their flight and accommodation?

	LZ	FUE	GC	TFE	LP
<b>Flight</b>					
- Directly with the airline	27.1%	17.5%	31.4%	29.8%	40.7%
- Tour Operator or Travel Agency	72.9%	82.5%	68.6%	70.2%	59.3%
<b>Accommodation</b>					
- Directly with the accommodation	17.2%	13.3%	21.3%	18.8%	30.2%
- Tour Operator or Travel Agency	82.8%	86.7%	78.7%	81.2%	69.8%

### Where do they stay?

	LZ	FUE	GC	TFE	LP
1-2-3* Hotel	5.5%	20.3%	13.9%	12.5%	6.6%
4* Hotel	52.2%	59.9%	38.8%	44.2%	33.4%
5* Hotel / 5* Luxury Hotel	10.0%	5.1%	10.3%	8.0%	0.0%
Aparthotel / Tourist Villa	13.8%	8.4%	19.6%	14.2%	28.0%
House/room rented in a private dwelling	8.3%	2.2%	5.8%	7.1%	11.4%
Private accommodation (1)	5.7%	2.0%	6.4%	9.3%	6.8%
Others (Cottage, cruise, camping,...)	4.5%	2.1%	5.2%	4.8%	13.8%

(1) Own property / House of friends or relatives / Free housing exchange / Other private accommodation.



### What do they book?

	LZ	FUE	GC	TFE	LP
Room only	18.1%	5.2%	22.4%	17.3%	44.4%
Bed and Breakfast	7.9%	2.1%	8.9%	11.8%	12.7%
Half board	30.6%	22.1%	34.5%	40.1%	33.4%
Full board	1.8%	7.6%	1.8%	1.8%	0.3%
All inclusive	41.6%	63.0%	32.4%	29.0%	9.2%

### Other expenses

	LZ	FUE	GC	TFE	LP
Restaurants or cafes	54.1%	33.8%	57.1%	50.8%	80.9%
Supermarkets	56.7%	34.4%	57.4%	49.8%	83.0%
Car rental	46.2%	24.5%	28.9%	34.4%	71.1%
Organized excursions	34.5%	16.0%	23.6%	28.2%	30.1%
Taxi, transfer, chauffeur service	58.4%	65.3%	57.6%	45.8%	33.2%
Theme Parks	3.0%	4.0%	5.3%	11.2%	2.0%
Sport activities	8.6%	7.2%	6.6%	5.0%	6.5%
Museums	21.1%	1.8%	3.7%	3.2%	16.2%
Flights between islands	3.6%	1.9%	3.1%	3.4%	4.3%

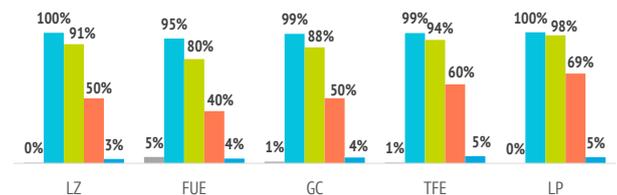
### Activities in the Canary Islands

#### Outdoor time per day

	LZ	FUE	GC	TFE	LP
0 hours	0.4%	4.8%	1.2%	0.5%	0.0%
1 - 2 hours	8.7%	15.7%	10.3%	5.3%	2.3%
3 - 6 hours	41.4%	39.7%	38.8%	34.0%	29.2%
7 - 12 hours	46.2%	36.3%	45.3%	54.8%	64.0%
More than 12 hours	3.3%	3.6%	4.4%	5.4%	4.6%

#### TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION

■ 0 hours ■ More than 1 hour ■ More than 3 hours ■ More than 7 hours ■ More than 12 hours



#### Activities in the Canary Islands

	LZ	FUE	GC	TFE	LP
Beach	80.3%	83.9%	81.7%	68.6%	67.4%
Walk, wander	58.9%	42.0%	49.8%	60.7%	85.0%
Explore the island on their own	67.0%	36.8%	48.3%	58.8%	78.3%
Swimming pool, hotel facilities	42.3%	42.9%	42.9%	38.4%	26.7%
Taste Canarian gastronomy	35.9%	17.3%	30.1%	33.0%	48.3%
Organized excursions	21.2%	13.4%	19.0%	24.2%	16.4%
Sport activities	20.2%	21.1%	15.6%	17.1%	10.6%
Activities at sea	17.5%	17.2%	15.1%	13.4%	22.1%
Nature activities	16.4%	10.7%	12.6%	18.2%	31.6%
Theme parks	6.0%	7.3%	9.7%	27.9%	1.1%
Wineries / markets / popular festivals	31.0%	6.1%	10.5%	10.6%	22.9%
Sea excursions / whale watching	7.3%	7.7%	12.3%	18.1%	15.8%
Museums / exhibitions	33.4%	4.9%	8.2%	7.7%	22.6%
Nightlife / concerts / shows	5.3%	4.2%	15.2%	8.6%	3.1%
Astronomical observation	4.6%	4.6%	3.3%	7.1%	17.7%
Beauty and health treatments	4.3%	4.3%	4.7%	4.3%	3.4%

\* Multi-choice question

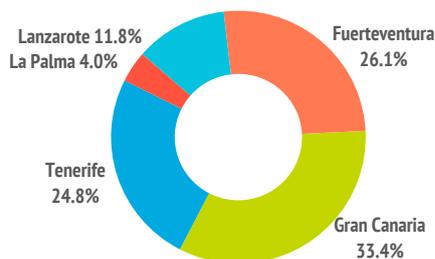
#### CANARY ISLANDS



# TOURIST PROFILE BY ISLAND OF STAY (2019)

## GERMANY

### Which island do they choose?



### How many islands do they visit during their trip?

	LZ	FUE	GC	TFE	LP
One island	92.8%	92.8%	93.5%	91.1%	93.3%
Two islands	6.3%	5.4%	4.6%	7.6%	4.6%
Three or more islands	0.9%	1.8%	1.9%	1.3%	2.1%

#### % TOURISTS VISITING MORE THAN ONE ISLAND



### Internet usage during their trip

	LZ	FUE	GC	TFE	LP
<b>Research</b>					
- Tourist package	18.5%	18.1%	15.2%	15.8%	11.1%
- Flights	16.3%	15.0%	12.3%	12.6%	9.8%
- Accommodation	23.7%	23.1%	18.4%	19.0%	15.1%
- Transport	15.2%	13.7%	17.1%	16.4%	18.3%
- Restaurants	22.3%	17.7%	24.3%	25.8%	30.1%
- Excursions	36.5%	26.7%	28.9%	31.7%	33.7%
- Activities	37.8%	27.8%	31.1%	33.4%	36.5%
<b>Book or purchase</b>					
- Tourist package	41.4%	49.8%	41.4%	41.6%	32.7%
- Flights	48.3%	40.8%	53.8%	54.5%	62.0%
- Accommodation	38.7%	33.6%	41.0%	41.7%	54.4%
- Transport	36.1%	29.5%	31.0%	36.1%	47.7%
- Restaurants	7.6%	6.2%	5.5%	7.9%	9.6%
- Excursions	10.9%	9.8%	8.9%	15.5%	13.7%
- Activities	9.1%	10.5%	9.4%	15.1%	12.2%

\* Multi-choice question

Internet usage in the Canary Islands	LZ	FUE	GC	TFE	LP
<b>Did not use the Internet</b>	<b>6.6%</b>	<b>10.5%</b>	<b>6.5%</b>	<b>6.9%</b>	<b>8.9%</b>
<b>Used the Internet</b>	<b>93.4%</b>	<b>89.5%</b>	<b>93.5%</b>	<b>93.1%</b>	<b>91.1%</b>
- Own Internet connection	32.6%	29.0%	32.4%	37.0%	31.4%
- Free Wifi connection	49.4%	45.3%	46.7%	40.8%	48.6%
<b>Applications*</b>					
- Search for locations or maps	68.7%	50.6%	61.9%	68.5%	77.5%
- Search for destination info	52.9%	41.0%	46.6%	51.6%	59.1%
- Share pictures or trip videos	56.5%	56.3%	55.1%	54.0%	48.4%
- Download tourist apps	10.2%	8.9%	5.7%	7.7%	6.3%
- Others	22.5%	26.2%	24.9%	17.9%	17.3%

\* Multi-choice question

### Which is the most visited place in each island?



The data refers to % of tourists on each island who have visited the place.

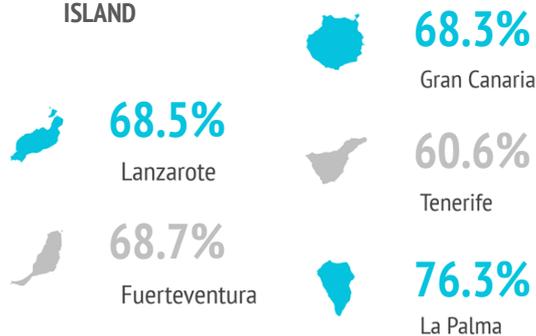
### How do they rate the Canary Islands?

Satisfaction (scale 0-10)	LZ	FUE	GC	TFE	LP
Average rating	8.72	8.63	8.64	8.57	8.81
<b>Experience in the Canary Islands</b>					
Worse or much worse than expected	0.7%	0.7%	1.3%	2.4%	0.8%
Lived up to expectations	51.7%	58.0%	56.8%	54.3%	54.9%
Better or much better than expected	47.5%	41.3%	41.8%	43.4%	44.3%
<b>Future intentions (scale 1-10)</b>					
Return to the Canary Islands	8.82	8.72	8.73	8.56	8.87
Recommend visiting the Canary Islands	9.06	8.93	8.97	8.88	9.27

### How many are loyal to the Canary Islands?

	LZ	FUE	GC	TFE	LP
Repeat tourists of the island	68.5%	68.7%	68.3%	60.6%	76.3%
At least 10 previous visits	8.1%	10.8%	14.2%	8.2%	8.4%
Repeat tourists	75.5%	75.7%	75.1%	66.9%	83.1%
At least 10 previous visits	19.5%	19.8%	22.7%	16.1%	21.5%

### REPEAT TOURIST OF EACH ISLAND



# TOURIST PROFILE BY ISLAND OF STAY (2019)

## GERMANY

### Where does the flight come from?



	LZ	FUE	GC	TFE	LP
Germany	95.1%	95.9%	91.1%	92.6%	84.0%
Spanish Mainland	0.5%	1.0%	2.9%	3.6%	13.9%
Switzerland	1.7%	1.6%	2.4%	2.5%	2.0%
Portugal	0.0%	0.0%	1.4%	0.1%	0.0%
Luxembourg	0.6%	0.3%	0.4%	0.5%	0.0%
Netherlands	0.9%	0.3%	0.4%	0.1%	0.0%
Austria	0.1%	0.7%	0.2%	0.1%	0.0%
Belgium	0.4%	0.1%	0.2%	0.1%	0.2%
United Kingdom	0.3%	0.0%	0.4%	0.0%	0.0%
Denmark	0.0%	0.0%	0.2%	0.2%	0.0%
Norway	0.1%	0.1%	0.2%	0.0%	0.0%
Poland	0.1%	0.0%	0.1%	0.1%	0.0%
France	0.0%	0.1%	0.1%	0.0%	0.0%
Italy	0.0%	0.1%	0.0%	0.0%	0.0%
Czech Republic	0.2%	0.0%	0.0%	0.0%	0.0%
Others	0.0%	0.0%	0.0%	0.1%	0.0%

### Who do they come with?

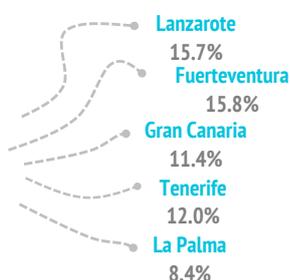


	LZ	FUE	GC	TFE	LP
Unaccompanied	7.6%	8.2%	12.2%	11.6%	10.2%
Only with partner	51.6%	54.2%	52.3%	51.7%	61.9%
Only with children (< 13 years old)	6.3%	7.0%	4.1%	4.8%	2.2%
Partner + children (< 13 years old)	7.4%	5.5%	4.9%	4.8%	4.4%
Other relatives	6.8%	4.6%	5.6%	6.3%	3.5%
Friends	4.2%	3.6%	7.8%	6.6%	5.4%
Work colleagues	0.0%	0.2%	0.2%	0.8%	0.1%
Organized trip	0.3%	0.4%	0.4%	0.3%	0.7%
Other combinations <sup>(1)</sup>	15.9%	16.4%	12.4%	13.0%	11.6%

(1) Different situations have been isolated

	LZ	FUE	GC	TFE	LP
<b>Tourists with children</b>	<b>15.7%</b>	<b>15.8%</b>	<b>11.4%</b>	<b>12.0%</b>	<b>8.4%</b>
- Between 0 and 2 years old	2.1%	0.8%	1.3%	1.8%	0.2%
- Between 3 and 12 years old	12.2%	13.9%	9.4%	9.1%	7.8%
- Between 0 -2 and 3-12 years	1.5%	1.1%	0.7%	1.1%	0.4%
<b>Tourists without children</b>	<b>84.3%</b>	<b>84.2%</b>	<b>88.6%</b>	<b>88.0%</b>	<b>91.6%</b>
<b>Group composition:</b>					
- 1 person	9.6%	10.2%	13.9%	17.7%	12.6%
- 2 people	61.0%	62.4%	61.8%	58.9%	68.1%
- 3 people	14.4%	11.8%	12.0%	11.1%	10.0%
- 4 or 5 people	13.7%	13.5%	10.4%	11.4%	8.5%
- 6 or more people	1.3%	2.0%	1.9%	0.9%	0.8%
<b>Average group size:</b>	<b>2.41</b>	<b>2.42</b>	<b>2.30</b>	<b>2.23</b>	<b>2.19</b>

### TOURIST TRAVELLING WITH CHILDREN



### Who are they?



	LZ	FUE	GC	TFE	LP
<b>Gender</b>					
Men	53.9%	52.0%	54.6%	50.4%	55.0%
Women	46.1%	48.0%	45.4%	49.6%	45.0%
<b>Age</b>					
Average age (tourist > 15 years old)	49.7	50.1	47.6	45.6	54.1
Standard deviation	15.3	15.6	16.0	15.6	13.4
<b>Age range (&gt; 15 years old)</b>					
16 - 24 years old	4.8%	6.1%	8.7%	8.6%	2.0%
25 - 30 years old	9.4%	8.4%	10.8%	13.7%	4.0%
31 - 45 years old	23.5%	22.6%	24.5%	26.7%	16.6%
46 - 60 years old	36.4%	35.6%	32.9%	32.0%	45.2%
Over 60 years old	25.9%	27.3%	23.1%	18.9%	32.2%
<b>Occupation</b>					
Salaried worker	54.4%	57.0%	56.3%	59.6%	51.8%
Self-employed	11.5%	9.1%	10.7%	9.7%	10.2%
Unemployed	0.4%	0.2%	0.6%	0.3%	0.2%
Business owner	10.9%	12.6%	11.8%	11.0%	11.8%
Student	3.3%	2.3%	3.9%	4.2%	2.2%
Retired	17.4%	17.0%	15.2%	13.6%	23.1%
Unpaid domestic work	0.6%	0.7%	0.3%	0.6%	0.2%
Others	1.4%	1.0%	1.3%	0.9%	0.4%
<b>Annual household income level</b>					
Less than €25,000	9.7%	9.5%	11.7%	12.8%	8.8%
€25,000 - €49,999	34.6%	38.6%	37.6%	39.0%	33.7%
€50,000 - €74,999	29.2%	26.3%	26.6%	25.6%	29.5%
More than €74,999	26.4%	25.7%	24.1%	22.5%	28.0%
<b>Education level</b>					
No studies	0.3%	0.5%	0.9%	0.5%	0.0%
Primary education	3.4%	4.2%	3.6%	4.1%	3.0%
Secondary education	24.5%	25.4%	27.7%	26.6%	20.5%
Higher education	71.8%	69.8%	67.8%	68.8%	76.5%

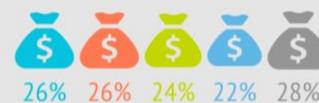


AVERAGE AGE (> 15 years old)

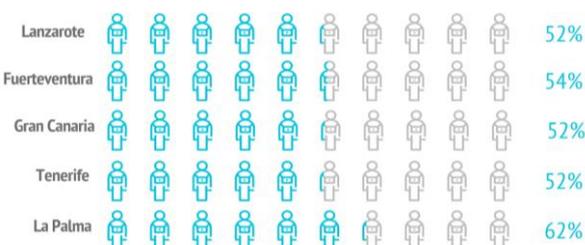


### % OF TOURISTS WITH INCOMES OVER €74,999

● Lanzarote ● Fuerteventura  
● Gran Canaria ● Tenerife ● La Palma



### % OF TOURISTS TRAVELLING ONLY WITH PARTNER



Source: Encuesta sobre el Gasto Turístico (ISTAC).

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.